

## INFORMATION SECURITY POLICY STATEMENT

TIMWE Group has adopted an ISO27001 Information Security Management System as a tool for protecting the confidentiality, integrity and availability of information.

TIMWE Group is committed, in accordance with its mission and values, to maintain and improve information security and business continuity, as well as minimize the exposure to risk within the company. The company agrees to design and -implement impactful solutions, while maximizing the value creation for mobile carriers, media groups, Governments/NGOs, brands and end consumers.

It is therefore TIMWE Group's policy to ensure that:

- TIMWE Group shall control or restrict access so that only authorized individuals and partners can view sensitive information;
- Information will not be made available to outside parties without the written consent of the TIMWE Group administration;
- TIMWE Group is committed to continually improve its ISMS, comply with applicable legal and other obligations to which it subscribes, and satisfy applicable expectations from interested parties;
- Information Security training will be made available to all employees and suppliers where appropriate;
- The protection of information will be considered, when business continuity plans for mission critical activities are produced, maintained, tested or invoked;
- All breaches of information security, actual or suspected, will be reported to [security@timwe.com](mailto:security@timwe.com) and investigated by ISO27001 Support Team.

To support this policy:

- TIMWE Group established an Information Security Management System which incorporates a systematic approach to information security risk management. The ISMS identifies business needs and the needs of interested parties regarding information security requirements (including contractual, regulatory and any other relevant requirements) and an effective operational security framework;
- Objectives are agreed on an annual basis, supported by a set of key performance indicators and reported to the Security Committee and Management Review;
- TIMWE Group fully complies with this policy and certifies to the IEC/ISO 27001 standard for information security.

This Information Security Policy is a live document, and is reviewed at regular Management Review meetings.



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